

Department of Commerce - SPPU
REPORT OF ROLE PLAY BY BANKING STUDENTS
Date: September 29, 2020
Topics: Features, working and operations of banks
Directed by: Prof Khushali OZA

Scene 1: Opening of bank account

Played by: Atamyrat AGANYAZOV (Manager), MOHAMMAD BASEER Hakimy (Banker), SAURABH SHINDE (Security guard) and DAVLATKHOJAEVA AZIMA (Customer).

The scene revealed the welcoming atmosphere in banks, and the various steps to be taken in order to open a bank account.

Scene 2: Cheque deposit delayed

Played by: ATAMYRAT AGANYAZOV (Manager), KOTWAL AASHAY ASHOK (Terrible banker), and BRUNO BIOVA KOKOU MOKLI (Customer).

The scene was about a furious customer faced by a terrible banker. This scene revealed the various that can cause a delay of cheque deposit.

Scene 3: Digital banking service

Played by: SHARMA SALIL (Banker) and HAMDARD FARIDULLAH (Customer).

This scene was played to talk about the various digital banking services available in India.

Scene 4: Stolen Debit Card and Stop payment

Played by: KOMBADE GAURI KAILAS (Customer Care) and KHATALE AKSHAY RAMCHANDRA (Irritating customer).

This scene involved a customer care personnel with an irritating customer who lost his card and is requesting for stoppage of payment from the card. The scene brought light on the steps taken to block a card and the way forward in getting a new card.

Scene 5: Various investment schemes

Played by: KAMTIKAR APURVA DATTATRAYA (Portfolio manager) and KARANDE NAMRATA (Customer).

This scene explained the various investment scheme banks make available to customer and how to invest in them

Scene 6: Selling bank credit card

Played by: NAZUMUDDIN FAZIL (Customer Calling) and BRUNO BIOVA KOKOU MOKLI (Customer).

This scene gave the various benefits of a credit card offered by the bank.

Scene 7: Types of cheques

Played by: NOORIN MUJADIDI (Cashier) and DAVLATKHOJAEVA AZIMA (Customer).
The scene revealed the various types of cheque and their features.

Scene 8: Loans- SME

Played by: BARUAH SIBANI (Banker) and KHATALE AKSHAY RAMCHANDRA (Customer).
The scene explained the various loan schemes available to Small and Micro Enterprises and the eligibility criteria for each of the schemes.

CORPORATE GOVERNANCE: ROLE PLAY

By Apoorva Gupta – Student, Department of Commerce & Research Centre,
Savitribai Phule Pune University

Date: 29th September

Time: 12pm

Place: Pune

A role play was organized on the 29 September 2020 by the Department of Commerce & Research Centre of Savitribai Phule Pune University for the subject of 'CORPORATE GOVERNANCE'. The activity was carried on by the students of Corporate Governance under the supervision and guidance of the subject teacher Dr.G.Syamala and there were a total of 9 volunteers.

The event was to be a learning activity for all the students & it was conducted with a view to help them understand the true circumstances & to provide them with a true and fair experience of the actual conduct of various theoretical concepts.

The volunteers and their role were as follows, (DUC BANK Ltd.)

Ms.Gaurangi Joshi : External Auditor

Ms.Apoorva Gupta : Chief Financial Officer, as Prabha Agarwal a shareholder

Ms.Mayuri Jejurkar : Company Secretary

Ms.Aishwarya C S : Non-Executive Director, Chairman of Stakeholder Relationship Committee, as Prapti Sharma a shareholder

Ms.Bhagyashree Dhande : Independent Director, chairman of Nomination & Remuneration Committee

Mr.Ayush Shukla : Chairman

Mr.Atamyrat Aganyazov : Chief Executive Officer

Ms.Lucrecia Ketlhalefile : Director

Mr.Sayeed Sultan Ahmed Hossaini : Shareholder

The event began with the performance of the banking students for their subject which was soon taken over by the students of Corporate Governance from the 8th scene onwards.

Scene 8 was an interaction between the Chief Financial Officer (CFO) & the External Auditor Of DUC Bank Ltd. in which the discussion varied from the litigation with respect to taxation issues against the bank to the changes made in bank policy to prevent frauds with respect to advances given by the bank.

Scene 9 was based on a board meeting of the bank which began with the address by the Company Secretary where the executive & non- executive directors along with the chairman of the bank discussed the issues faced by the bank during Covid times followed by recommendations & decisions taken by the board with respect to internal functioning & changes.

Scene 10 was based on the first virtual Annual General Meeting held by the bank which began with the company secretary addressing all the stakeholders of the bank which was followed by the speech given by the chairman in which he addressed the shareholders and assured them about the proper functioning of the bank with adherence to the ethical & professional standards & communicated the past performance & assured them that all the shareholders will be provided with equal opportunity to put forth their point of view and cast their vote.

The Chief Executive Officer of the bank then addressed the shareholders and assured them of adherence to all the safety protocols and stated facts & figures about the revenue & performance of the bank followed by the directors answering the queries of the concerned shareholders whereby they reassured them about the security and return on their investment.

With this the event came to an end on a positive note and created an atmosphere of growth and learning. This activity helped the students in understanding the theoretical concepts of governance by way of enactment especially related to the board meetings the annual general meeting and the functioning of the top level management – the role played by the board of directors and the crucial role of the chief executive officer in the proper functioning and management of an organization.

Department of Commerce

SPPU



Let's Talk About:

Features of Banks
Working of Banks
Operations of Banks
Corporate Governance
AND MORE...

@ 11:30 AM

September 29, 2020



DOC BANK

Roleplay by
M.Com
Students

You Tube Channel: SPPU: DEPARTMENT OF COMMERCE

Link for Role play:

<https://www.youtube.com/watch?v=xW397KfEh8>